

**WALDEN'S RIDGE UTILITY DISTRICT
PENALTY BILLING ADJUSTMENT POLICY**

The intent of this policy is to allow for adjustment of the late fee penalty portion of the customer's normal bi-monthly water billing.


The District will consider the removal of the penalty portion of the bi-monthly water billing providing the customer can satisfy the following requirements:

1. The customer must have a minimum of 2 years of service history with the District.
2. The customer must have a perfect pay history with no late penalty being assessed within the most recent 2-year period.
3. The customer can not have a disconnection for nonpayment within the most recent 3-year period.

The customer will only be eligible for consideration of an adjustment every 2 years.

EFFECTIVE: January 23, 2001

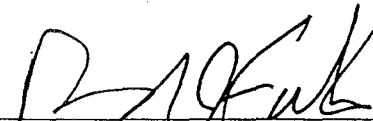
APPROVED BY:



Richard Kuci, President



John Montieth, Secretary



David Fulton, Treasurer

Effective January 1, 2003
the District went to a
monthly billing - see
Billing Procedures Policy
dated and approved by
the Board of Commissioners
on November 26, 2002.